

ABSTRAK

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Program Studi : Farmasi
Judul : Evaluasi Manajemen Pelayanan Obat di Instalasi Farmasi
Rumah Sakit Marinir Cilandak Tahun 2022

Manajemen pelayanan obat merupakan aspek penting bagi rumah sakit terutama pada tahap kegiatan seleksi, perencanaan, pengadaan, dan distribusi. Pada penelitian ini memiliki tujuan untuk mengetahui pengelolaan obat pada tahapan seleksi, perencanaan, pengadaan, penyimpanan, dan distribusi di Instalasi Farmasi Rumah Sakit Marinir Cilandak pada tahun 2022. Jenis penelitian ini merupakan penelitian deskriptif-kualitatif dengan teknik wawancara dan observasi yang kemudian dianalisis manajemen serta pengelolaan obatnya. Data yang diperoleh kemudian dianalisis menggunakan diagram *fishbone* guna mengidentifikasi akar masalah sehingga didapatkan hubungan sebab-akibat. Hasil penelitian pada tahap seleksi presentase kesesuaian item obat Formularium Nasional dengan jumlah obat yang tersedia di Instalasi Farmasi Rumah Sakit Marinir Cilandak yaitu 93,0%. Hasil penelitian pada tahap perencanaan presentase jumlah item obat yang direncanakan dengan yang yang ditiadakan yaitu 100% dan pada hasil wawancara yang telah dilakukan, perencanaan obat dilakukan oleh tim perencanaan obat yang sudah dibentuk. Hasil wawancara pada tahap pengadaan, proses pemesanan obat terdapat tim perencanaan obat yang melakukan pemesanan ke distributor. Hasil wawancara pada tahap penyimpanan diperoleh pengaturan tata ruang penyimpanan obat disusun berdasarkan dengan alfabetis; kegunaan; jenis obat dan obat-obatan khusus. Hasil wawancara pada tahap distribusi diperoleh bahwa ketika pasien datang dengan membawa resep dari dokter diberikan nomor antrian terlebih dahulu kemudian obat disiapkan dan di distribusikan kepada pasien. Kesimpulan pada penelitian ini yaitu, sistem manajemen obat di Instalasi Farmasi Rumah Sakit Marinir Cilandak sudah sesuai dengan Permenkes No. 72 Tahun 2016.

Kata Kunci:

Evaluasi, Instalasi Farmasi Rumah Sakit, Manajemen, Obat, Pelayanan

ABSTRACT

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Study Program : Pharmacy

*Title : Evaluation of Drug Service Management at the Cilandak Marine
Hospital Pharmacy Installation in 2022*

Drug service management is an important aspect for hospitals, especially at the stages of selection, planning, procurement and distribution activities. In this study the aim was to find out drug management at the stages of selection, planning, procurement, storage, and distribution at the Cilandak Marine Hospital Pharmacy Installation in 2022. This type of research was a descriptive-qualitative study using interview and observation techniques which were then analyzed by management and medication management. The data obtained was then analyzed using a fishbone diagram to identify the root of the problem so that a cause-and-effect relationship was obtained. The results of the research at the selection stage were the percentage of suitability of the National Formulary drug items with the number of drugs available at the Cilandak Marine Hospital Pharmacy Installation, namely 93.0%. The results of the research at the planning stage, the percentage of planned drug items with those that were omitted was 100% and based on the results of the interviews that had been conducted, the drug planning was carried out by the drug planning team that had been formed. The results of interviews at the procurement stage, the process of ordering drugs, there is a drug planning team that places orders with distributors. The results of interviews at the storage stage obtained that the spatial arrangement of drug storage was arranged alphabetically; utility; types of drugs and special drugs. The results of the interviews at the distribution stage showed that when the patient came with a prescription from the doctor, he was given a queue number first, then the medicine was prepared and distributed to the patient. The conclusion in this study is that the drug management system at the Cilandak Marine Hospital Pharmacy Installation is in accordance with Permenkes No. 72 of 2016.

Keywords:

Evaluation, Hospital Pharmacy Installation, Management, Medicine, Services